

Tualatin Valley Water District



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DATE

NAME

<Address>

CITY STATE

Dear <Name>

You may have heard that the City of Tigard is in the process of updating its water service boundary in the area near you. We want to assure you that since you currently receive your water bill from Tualatin Valley Water District, you will not be affected by this change and you will remain a TVWD water customer.

The properties highlighted in the map on the back of this letter have historically been shown as being within TVWD's service area; however, these properties have actually received water service from the City of Tigard for about 30 years. The City of Tigard and TVWD are currently in the process of updating water service maps of the area to reflect actual service areas and formally show that water for these properties is served and billed by the City of Tigard. As part of this process, these properties will soon be officially annexed into the City of Tigard.

The proposed update to the water service area map will not impact your property or water service. You will continue to remain a TVWD customer and your water service will not change in any way.

If you have any questions, please don't hesitate to contact me. We appreciate the opportunity to provide you with quality water and customer service both now and in the future.

Sincerely,

Mark Knudson
Chief Engineer
(503) 848-3027
markk@tvwd.org



WATER - not to be taken for granted